FREQUENTLY ASKED QUESTIONS

1. How does the testing process work?
The application process opens Jan. 5, 2015 and closes on Feb. 6, 2015. On Feb. 20, we will email letters to each applicant to notify them of their written test times and the CPAT orientation times, if you do not want to do the CPAT orientation or Practice you must sign the waiver in the application packet.

The written test is March 7, 2015. The email will contain the address, your set time and the location of the test along with CPAT orientation information, please bring your letter with photo ID to the test. If you do not bring your letter to the test you will be turned away. For a written study guide, visit www.publicsafetycompass.com/study. Scores will be emailed out to you by March 18. The CPAT test is on May 9 and 10. Please see testing timelines for more information.

Scores and applicant information will be emailed to the agencies on June 6. From there, Bates is no longer part of the process and has no information on ranking or interviews.

2. Can I test for all the departments’ listed or just one?
Your test fee covers all the departments. However please read through the brochure carefully and only select the departments you are qualified for.

3. Does my CPAT from another agency count?
No, you must complete a CPAT through Bates’ Fire Service.

How long is a CPAT valid?
One year.

4. Do my certifications from other states meet the requirements for FF1 or EMT?
Only if it’s a National Registry EMT or a FIFSAC with a seal number on it. Diplomas or completion certificates or other documents will be discarded and are not accepted. Please do your own research for reciprocity.

5. Is there a test fee waiver?
If you would like to apply for a waiver, please include with your application a one to two paragraph explanation of your situation, and why you feel your test fee should be waived.

6. Will there be other test dates available?
If we fill up all of our test times on March 7, 2015 we may have to add a test day, if this happens we will send out another email with new dates and times. Again, there is no room to move people’s test times or days, so leave your weekend open; you have plenty of time to make arrangements.

7. Which departments are hiring off this list?
We have no information on which departments will hire off this list, or how many.
8. Will I be notified of my ranking?
No, we do not rank individuals. Once the departments receive your test scores, they will rank you based on your individual scores and they will add Veterans points on their end. Each department has their own formula for how they weigh your test scores, so you may get an interview from one department but not from the others. Again, Bates has nothing to do with this process, so please do not call and ask about interviews or ranking.

9. If I am not able to make the test, can I get a refund?
No, many hours of work and expenses go into the testing process before you even take the test. Your test fee covers those costs. There is a NO REFUND policy.

10. Who can I contact if I have more questions about the application?
After you have read through the FAQs and the information contained on the website and application, and you still have questions, you may contact us.

    NOTE: Please only contact 253.680.7466 or sjarboe@bates.ctc.edu for inquiries. We ask that you do not call or email any participating agencies.